

List of what to do before emptying day

The owner of a septic tank must allow the official contractor to empty it and give him access to his land. Please observe the following instructions, at the latest the day before emptying.

1. **Remove** the two (2) covers from your septic tank, leaving at least 15 cm (6 inches) wider and deeper than the cover. Remove the screws holding the plastic covers, if applicable. You don't have to lift the covers, the contractor takes care of opening and closing them.



2. **Clearly identify the location** of the septic system using a stake or other marker to facilitate its location.

3. If you have a **Bionest type system** with a pump, please notify the municipality (819-826-3555). The pump must be disconnected before draining. A sign must be left near the septic tank to indicate that the pump is off.



4. For a septic system equipped with a **prefilter**, the contractor may clean it during emptying if you leave a garden hose nearby.
5. The land around the septic tank must be **free of all obstacles**: ornaments, toys, etc..
6. The site must be **safe and accessible** (dog attached, fence unlocked, etc.). The building number must be visible from the public road.
7. **A service area intended to receive the vacuum truck** must be located 30 meters (100 feet) or less from the septic system and have minimum clearance to allow the truck to pass. In some cases, a road may serve as a service area. In the event that the distance between the furthest opening of the septic tank and the service area is greater than 30 meters, additional fees may be charged to the owner to allow, with appropriate equipment, emptying by the Contractor despite this excess distance. These additional costs are established according to the methods which will have been previously defined.
8. Is your **civic number visible**? Too often it is difficult to identify the residences on the cleaning calendar. If it's your case please see to it that your civic number is easily visible.

Attention: You have the obligation to clear the covers of the septic tank on the date indicated by the municipality. You may be charged 300 \$ if the truck has to return a second time for a septic tank cleaning.